



# PREMIUM IMPACT

## WINDOWS & DOORS

BUILT BY EXPERIENCE, BACKED BY SAFETY

# Hurricane Impact Windows Care & Maintenance Manual

Hurricane impact windows are engineered for strength, durability, and long-performance. Proper care and routine maintenance are essential to preserve their appearance, functionality, and protective capabilities.

## 1 General Care Guidelines

- Impact windows should be cleaned and inspected regularly to ensure optimal performance.
- Avoid exposing windows to harsh chemicals, abrasive tools, or excessive force.
- Routine maintenance helps prevent premature wear and protects the integrity of the glass, frames, and seals.

## 2 Glass Cleaning & Care

### Aluminum Frames

- Wash with mild soap and water using a soft-cloth or sponge.
- Rinse thoroughly and dry to prevent water spots.
- Inspect for scratches or coating damage and address promptly.

## 3 Frame Care & Cleaning

### Vinyl Frames

- Clean with mild-soap and water only.
- Avoid solvents, petroleum-based cleaners, or abrasive materials.
- Periodically inspect for discoloration or buildup and clean as needed.

## 4 Hardware & Moving Parts

- Inspect for loose handles, rollers, ballings or debris.
- Vacuum tracks regularly and wipe clean with a damp cloth.
- Inspect for scratches or coating damage, and address promptly to prevent corrosion.

## 5 Tracks, Weep Holes & Drainage

- Keep window tracks free of dirt, sand, leaves, and debris.
- Vacuum tracks regularly and wipe clean with a damp cloth.
- Do not use oil-based lubricants or grease, as they attract dirt and debris.
- Replace loose screws and ensure all hardware operates smoothly.

## 6 Sealants & Caulking

- Inspect exterior sealant annually or after severe weather.
- Look for curls, gaps, or deterioration around window frames.
- Replace damaged or failed sealant promptly using a compatible exterior-grade sealant.
- Proper sealing helps prevent air and water infiltration.

## 7 Storm & Severe Weather Preparation

- Prior to storm seasons inspect all windows for proper operation, and secure locking.
- Remove loose outdoor objects that could impact windows during high winds.
- Do not apply aftermarket trim units or coatings unless approved by the manufacturer.

## 8 What to Avoid

- Do not alter window frames, glass, or hardware.
- Do not drill into frames or glass.
- Do not use pressure washers directly on windows or walls, and be careful.
- Do not allow prolonged exposure to standing water.



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